

# Civic Access

# Signs of



VOTE



LICENSE, ID



NAME



REGISTER



ADDRESS



UNDERSTAND



RIGHT, CORRECT



WRITE



READ



PAPER



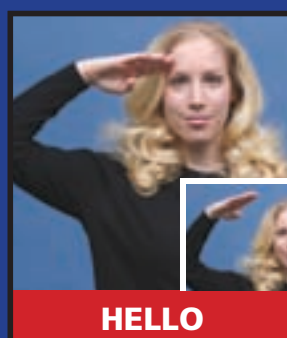
HELP



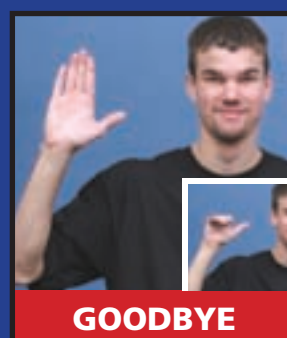
BATHROOM

## COMMUNICATION TIPS WITH A DEAF/HARD OF HEARING PERSON

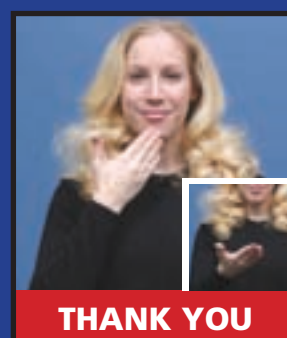
- Get the person's attention (tap on shoulder)
- Look directly at the person while communicating
- Talk in a normal manner — slowly and clearly. Do not yell or exaggerate
- Write down your thoughts if the message is not being received
- Use open-ended questions to engage in a conversation
- Avoid standing in front of a light source like the window or bright light
- If not understood at first, repeat your thought or re-phrase your thought
- Use an interpreter for the deaf to help facilitate your conversation
- While communicating, use your body language and facial expressions



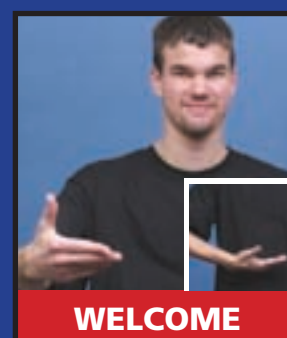
HELLO



GOODBYE



THANK YOU



WELCOME

## Alphabet



## Numbers



ADA & IT  
TECHNICAL ASSISTANCE  
CENTERS

800-949-4232 (V/TTY)  
www.adata.org

©2004, Rocky Mountain  
ADA/IT Center  
www.adainformation.org